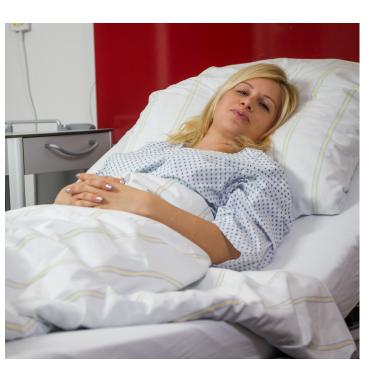# Saudi German Hospital

EMERGENCE OF THE TITAN

Compelled by the scarcity of competent healthcare facilities in the country, UAE citizens used to flock to Germany for attention to their medical needs. This trend witnessed a remarkable shift with Batterjee family's spiritual vision of 'serving humanity selflessly', manifesting into the form of the establishment of the Saudi German Hospital (SGH) Group.

Venturing into the country's healthcare domain, the Group's very first hospital got operational in Jeddah, KSA in 1988.
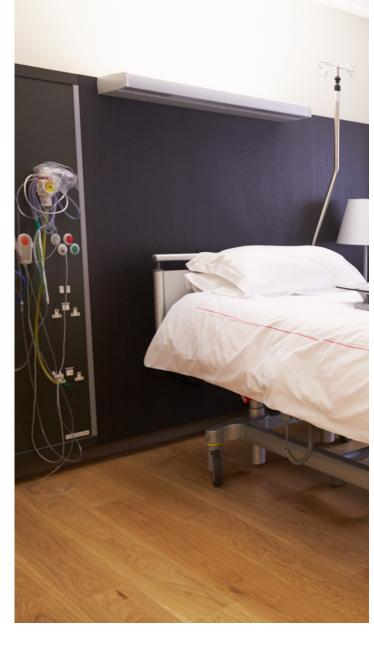

Pioneering the availability of the best of therapeutic facilities in the country, and establishing a strong reputation based on its caregiving services, SGH expanded to other areas of Saudi Arabia establishing itself as the largest private healthcare provider in the MENA (Middle East & North Africa) region. The Group eyes an ambitious expansion by constructing 30 world-class hospitals and contributing to the economy with the prospect of creating 50,000 additional jobs in the Healthcare industry.

A multitude of warm patient-centric approaches, excellent healthcare facilities, well-qualified staff and advanced infrastructure define the Saudi German Hospital (SGH) at Dubai.
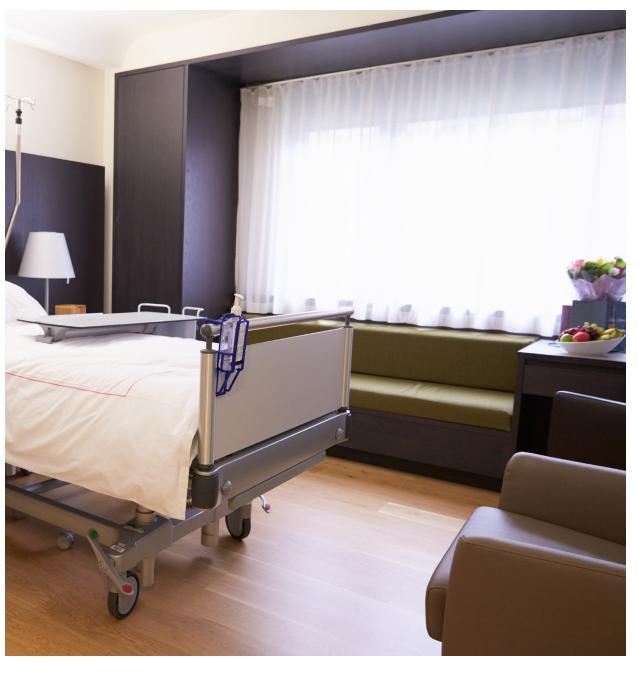
THERAPEUTIC EFFICACY

SGH Dubai is internationally accredited by Joint Commission International (JCI), College of American Pathologists (CAP) and Excellence in Medical Tourism (TEMOS). The hospital is ISO 9001:2015 and ISO 14001:2015 certified under the Quality Management System and Environmental Management System. It is a 315-bed hospital, includes numerous Specialties, Sub-Specialties,

Rehabilitation Center and a 40-bed Critical Care Center that fall in line with international yardsticks. The hospital can handle 24x7 Emergency with a capacity of 30-beds along with six Operation Theaters. Adopting a patient-centric approach, the hospital's Dialysis and Radiology Unit together with Pharmacy Centre are pressed into service round the clock.

Patients from Germany, France, Italy, Russia, Nigeria and other parts of the world visit the hospital for neurosurgery, cardiac surgery, orthopedic surgery and other medical procedures. The Quality and Patient Safety Department keeps a strict vigil on the quality of patient care and operational processes delivered at SGH Dubai. The hospital receives a vast number of medical tourism patients as part of wellness travel programmes.

Apart from scheduling appointments, Local Accommodation Assistance, Flight Booking Assistance and Translator Services are also provided for the convenience of international patients. There are over 25 Specialties including Cancer, Pediatric, Cardiology and Orthopedics for attending to outpatient's needs. A comprehensive list of Insurance Partners that extend safe medical cover to patients undergoing various treatments at the hospital is also available for ready reference.

ONE-OFF ELEMENTS

SGH Dubai is the only private hospital in the UAE, having a dedicated 11-bedded, Acute Stroke Unit & Neurological Ward for providing specialist services. Cosmetrix is a special center for providing plastic surgeries and cosmetic procedures for patients around the world. Well-acclaimed personnel from the medical fraternity frequently appear as International Visiting Professors in SGH Dubai. Expansion schemes include building six sub-specialty medical centers, 215 specialized clinics coupled with a state-of-the-art research and training center.

SERVING SOCIETY WITH PRIDE

It donated AED 100000 to Down Syndrome Emirates Association as a mark of support. The hospital has undertaken "ZOKHER", a welfare initiative for the elderly, and has signed two separate charitable partnerships with Dar Al Ber Society and Beit Al Khair Society. Dubai Ambulance has also signed an agreement for cooperation with SGH Dubai.

QUANTUM LEAPS

- Won the Best Private Hospital Award
- Honoured as a Global Growth Company by the World Economic Forum
- Acclaimed as 100 Most Popular Brands in Saudi Arabia